General Users Guide - Exhibition

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Part 1

Pre-Event Stage

User Registration/ Login

1. Enter Hong Kong Local Mobile Number.
2. Click "I agree to the……" to accept Terms & Conditions.
3. Click "Receive SMS Code".
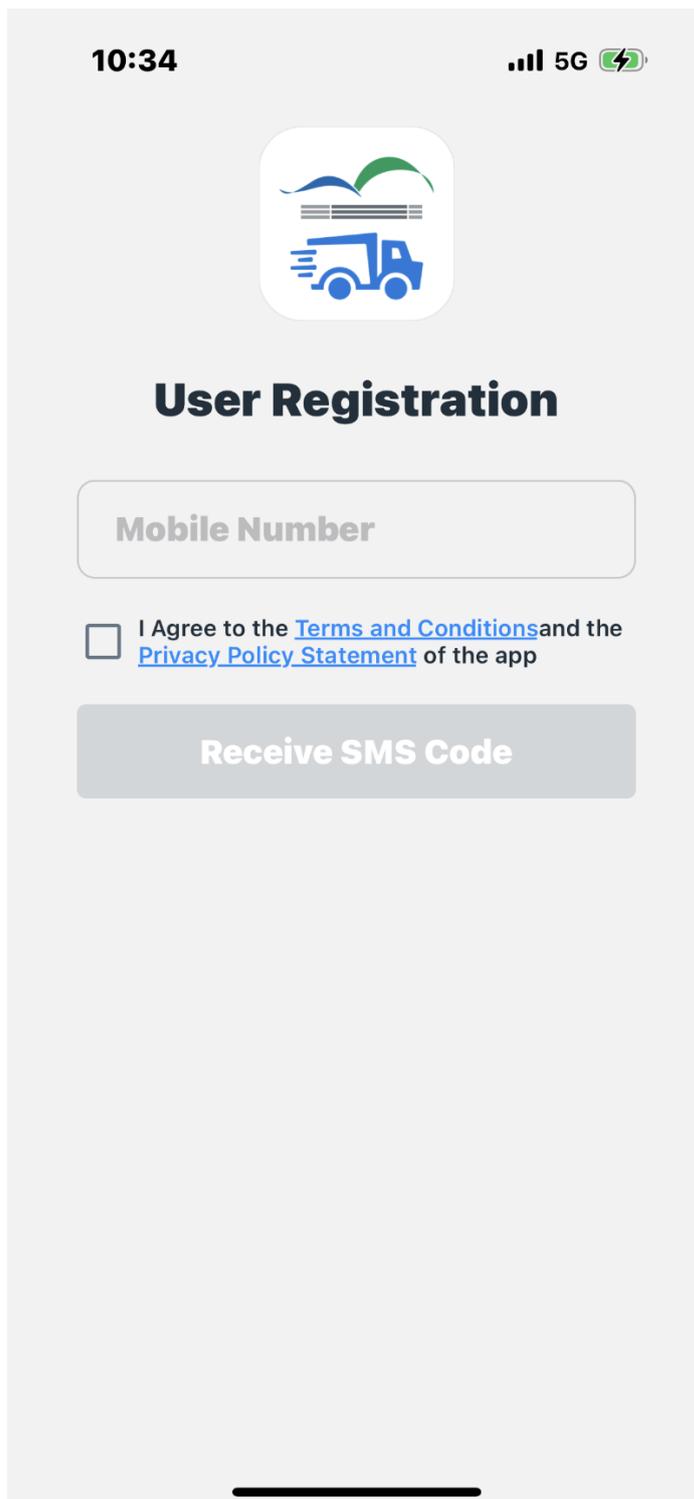
User Registration/ Login

    4. User will receive a SMS code of 6 digits.

    5. Enter the code and Click Verify.

10:35   .ᴵᴵ 5G 🔋

‹ Back   **Verify Phone Number**

SMS Code

410161

Verify
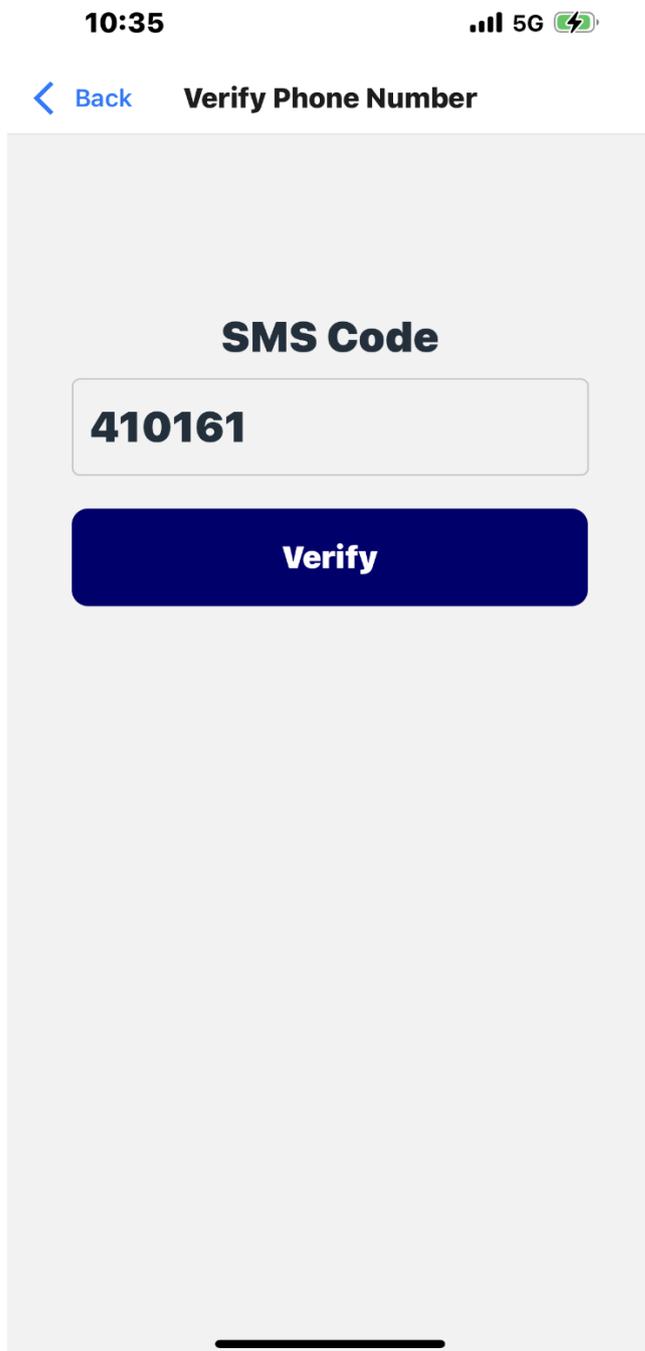
User Registration/ Login

6. Complete Registration.
7. User will enter "My Entry Ticket" Page.

10:41
◄ TestFlight

Refresh **My Entry Ticket** Add

Guide

Add Vehicle Pass, Follow the Steps to Obtain Entry QR Code

Vehicle Pass Registration is Required

Entry Ticket Profile
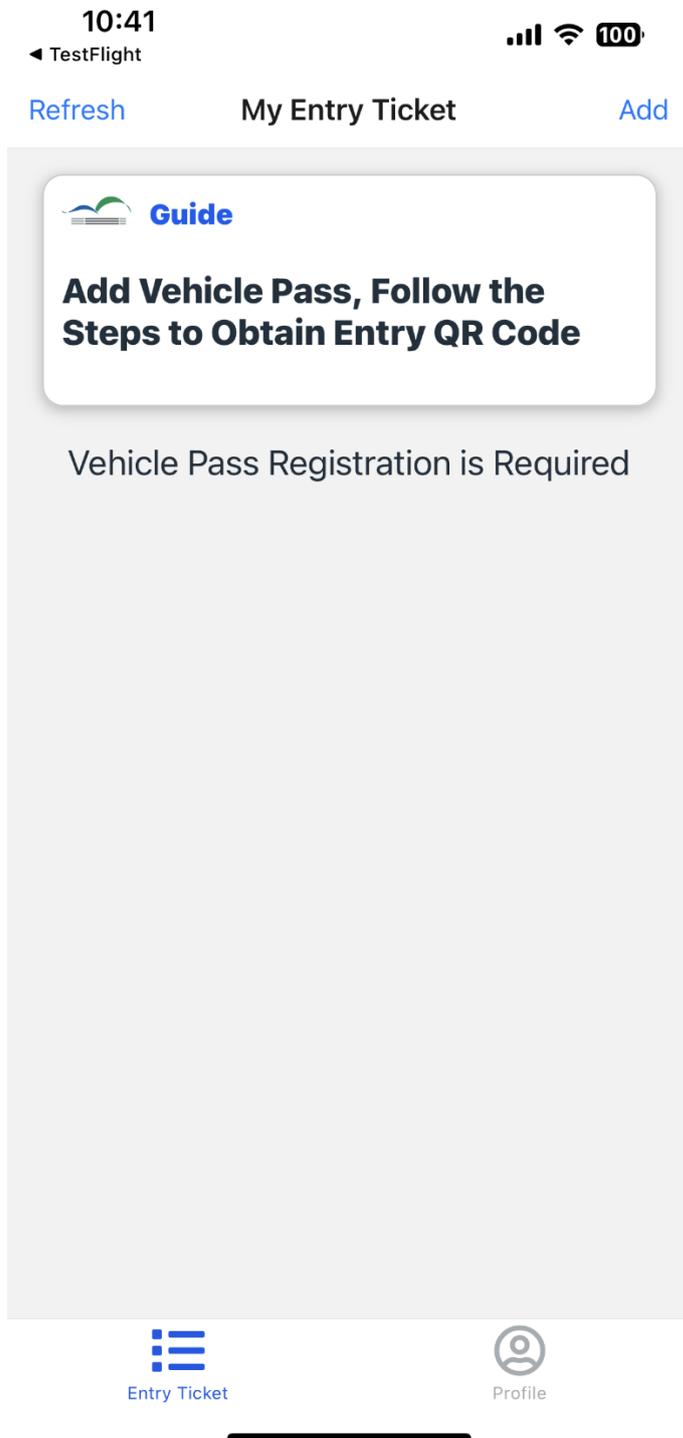
Register Vehicle Pass

There are 5 types of Vehicle Pass: Red, Blue, Green, Purple & Yellow.

Vehicle Pass Sample

Register Vehicle Pass

1. Click "Add" on the page of My Entry Ticket。

Refresh   **My Entry Ticket**   Add

🟢 **Guide**

Add Vehicle Pass, Follow the Steps to Obtain Entry QR Code

Vehicle Pass Registration is Required

Entry Ticket   Profile
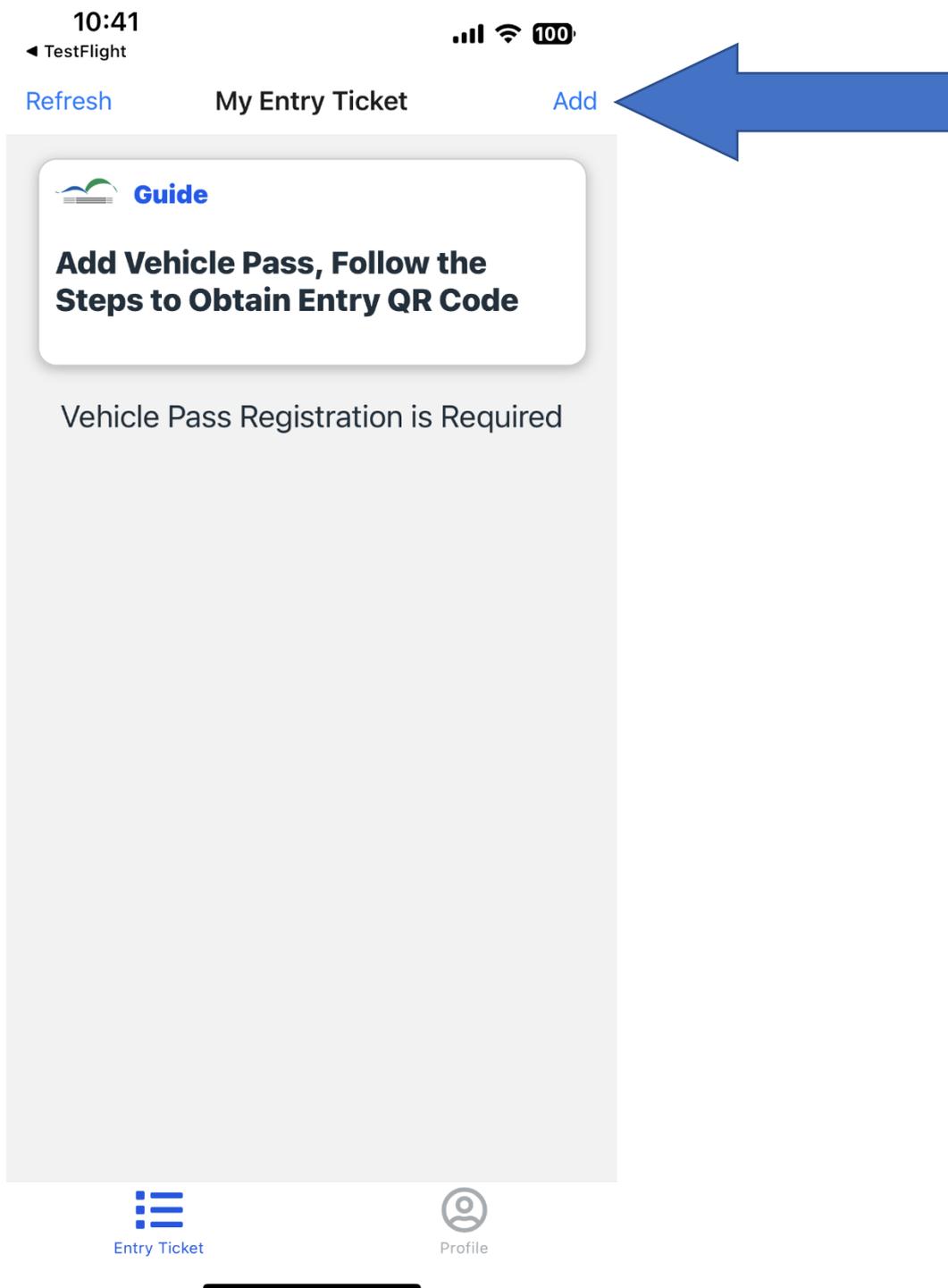
Register Vehicle Pass

2. Allow Camera access.
3. Scan the QR Code on Vehicle Pass or Upload QR Code Screenshot.

Register Vehicle Pass

4. App will redirect to the page of "Enter Vehicle Details".
5. Enter Vehicle Registration.
6. Choose Type of Vehicle.
7. Choose Floor of loading and Phase 1 & Phase 2.*
8. Choose Time of Entry for loading.*
9. Click "Submit"

*The options for choosing is accordance with Vehicle Pass.

Register Vehicle Pass

5. Registration completed with the message of "Continue to Obtain Entry Ticket".
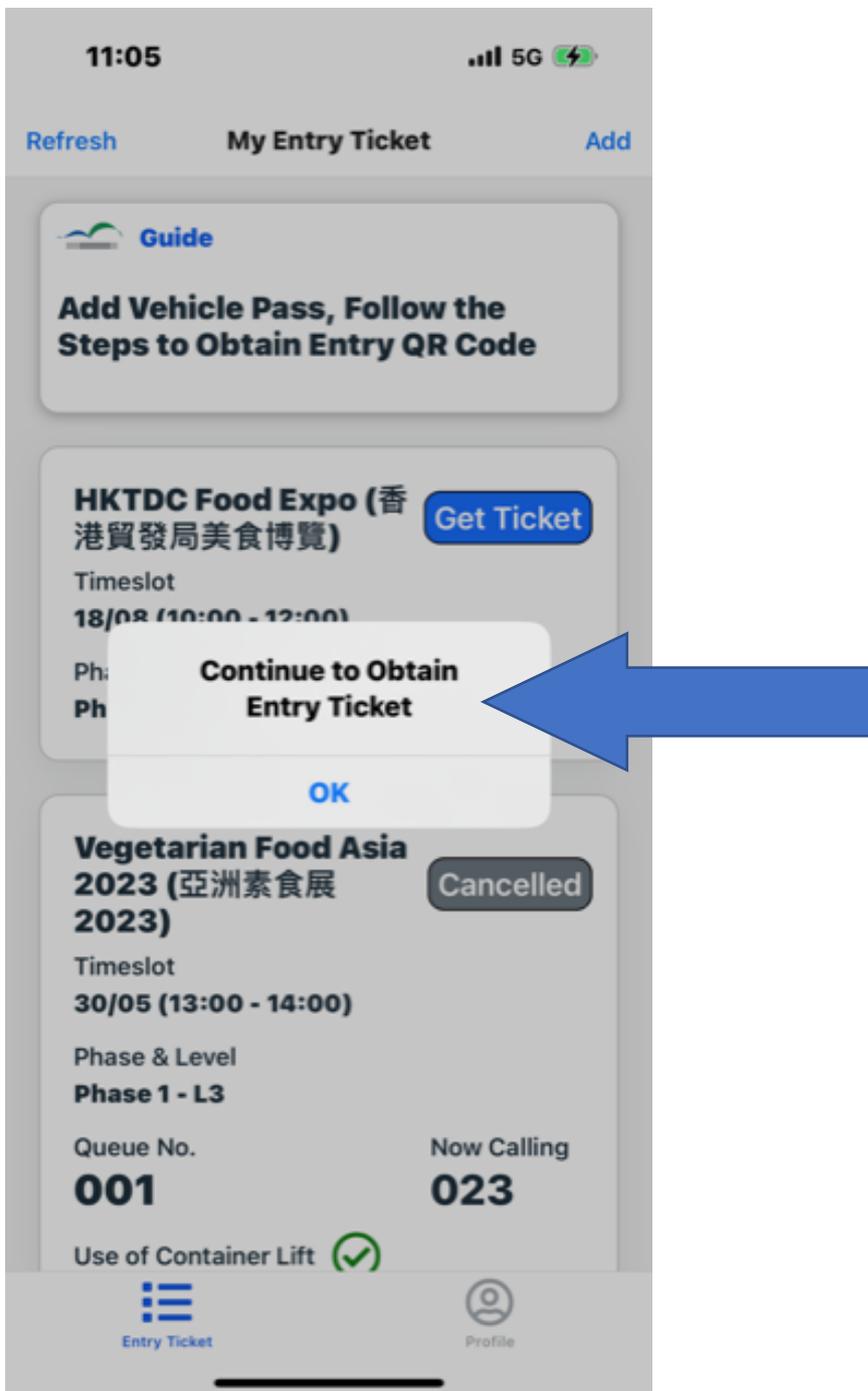
Obtain Queuing Ticket

1. Click "Get Ticket".
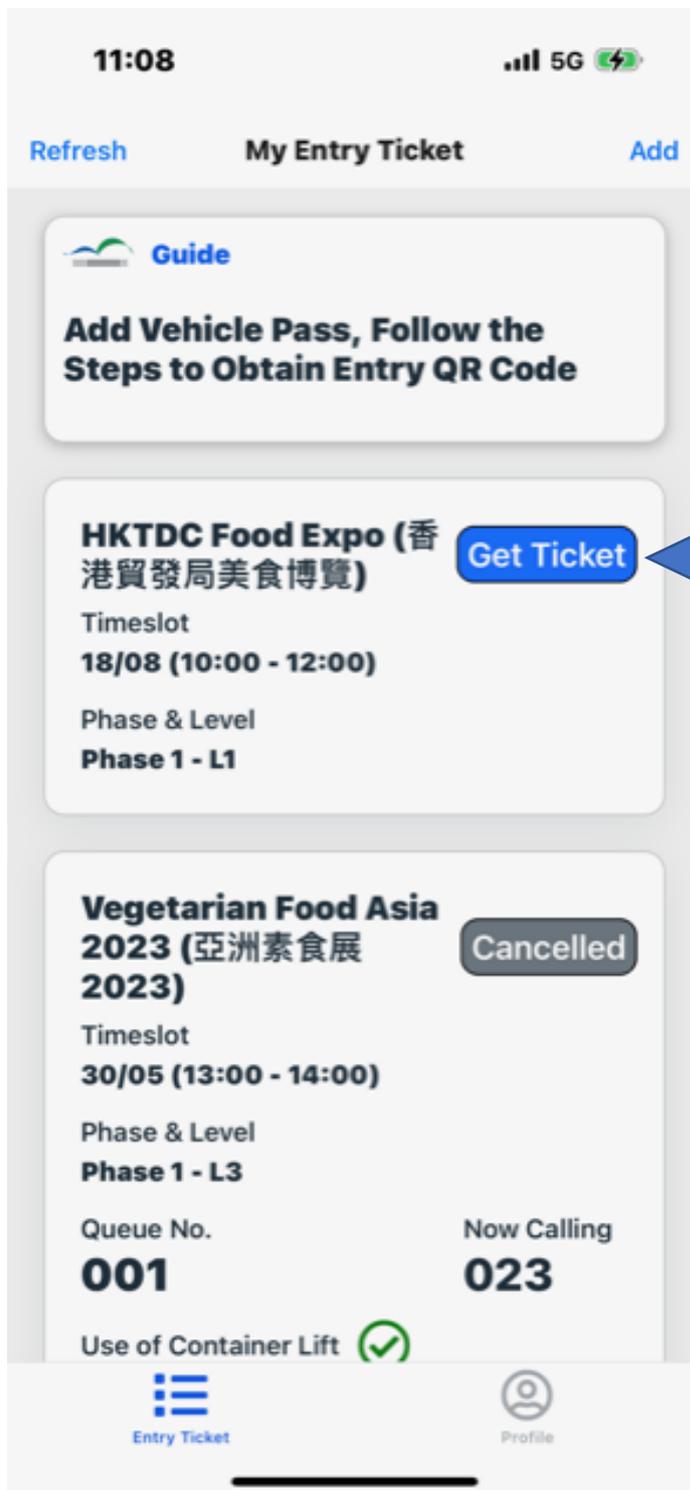
Obtain Queuing Ticket

2. Click "Get Ticket".
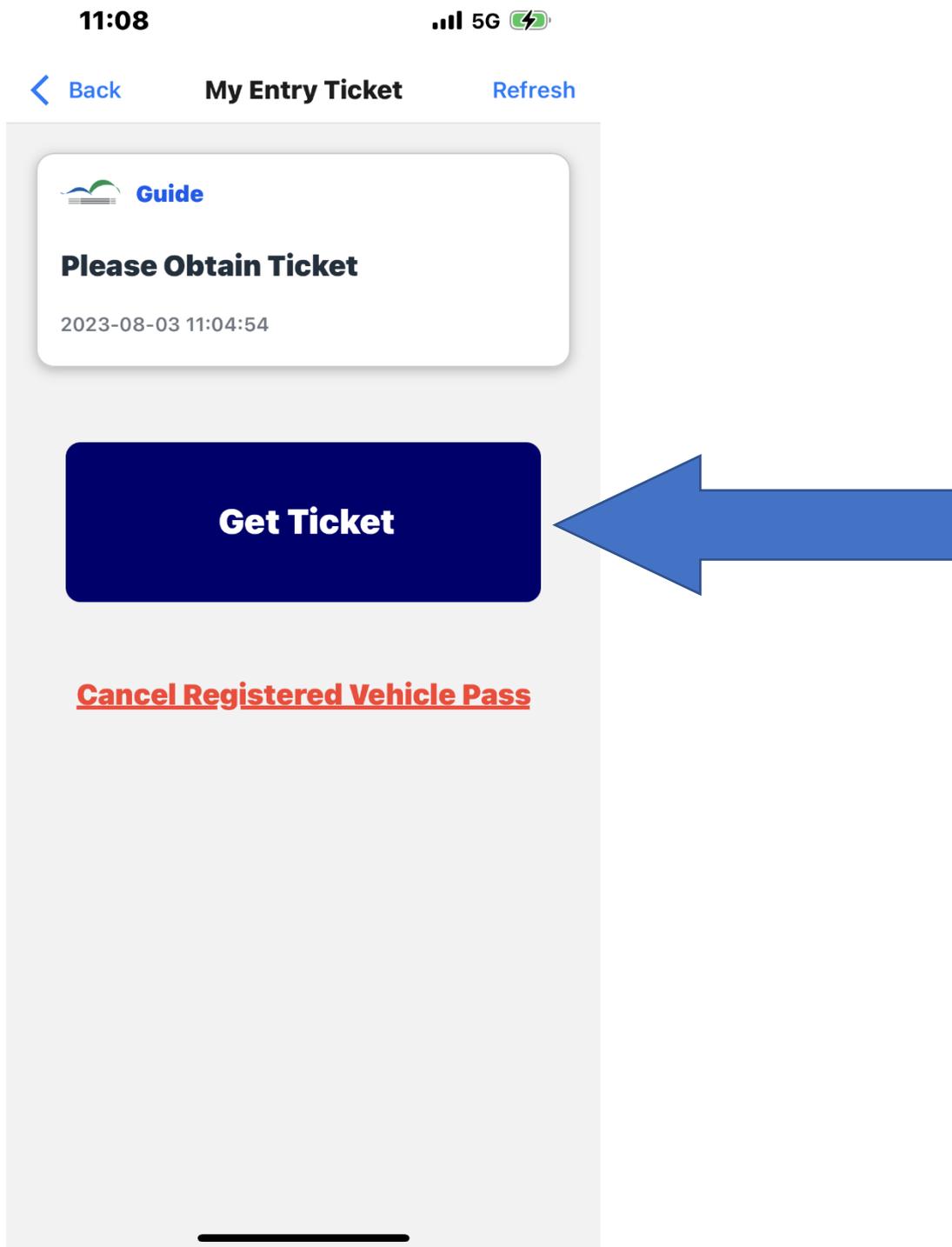
Obtain Queuing Ticket

3. Ticket is obtained with message "Ticket Obtained".
4. Click "OK".
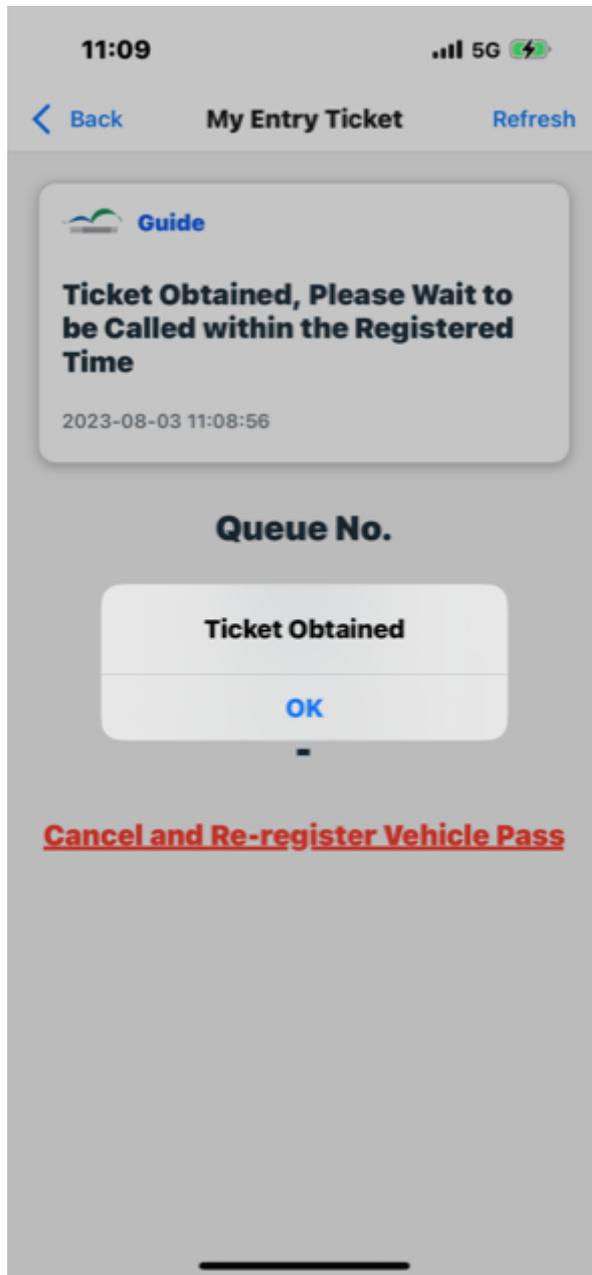
Obtain Queuing Ticket

5. User will see the Queue No.
6. Click "Back" and wait for calling on registered Entry of Time.

11:09 .ıll 5G

‹ Back **My Entry Ticket** Refresh

Guide

Ticket Obtained, Please Wait to be Called within the Registered Time

2023-08-03 11:08:56

Queue No.

001

Now Calling

-

Cancel and Re-register Vehicle Pass
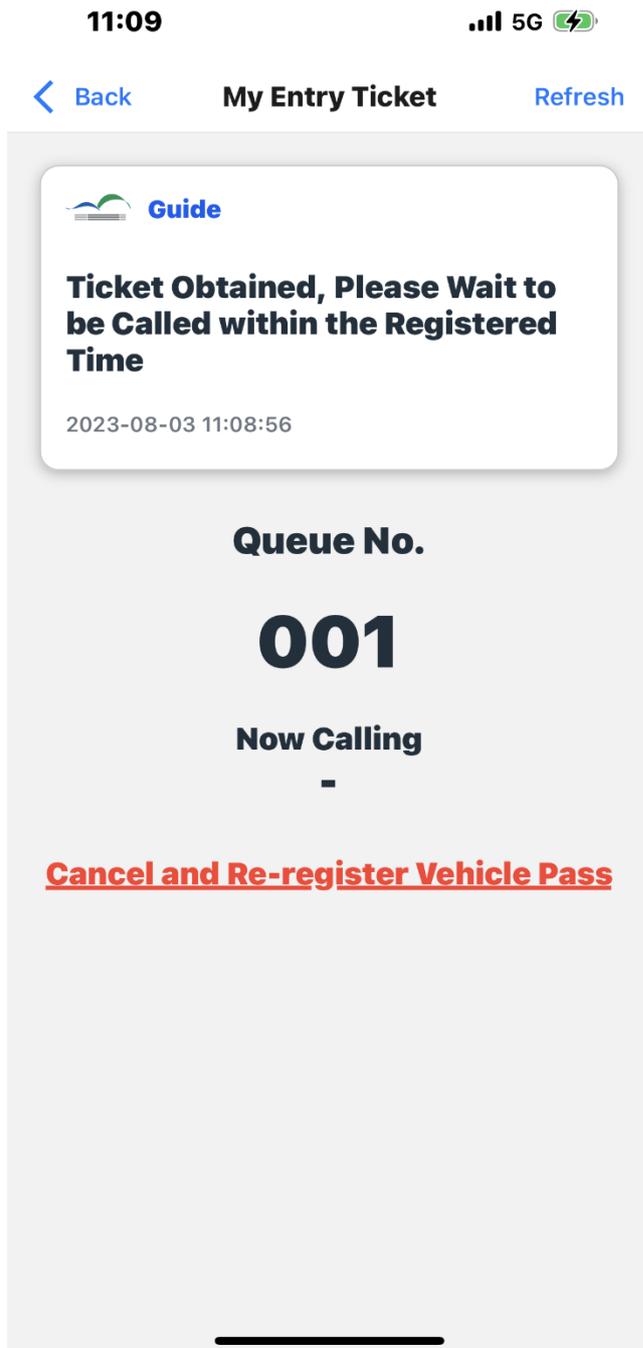
Obtain Queuing Ticket

6. Ticket is obtained when user see the status of registration to be shown as "To Be Released".
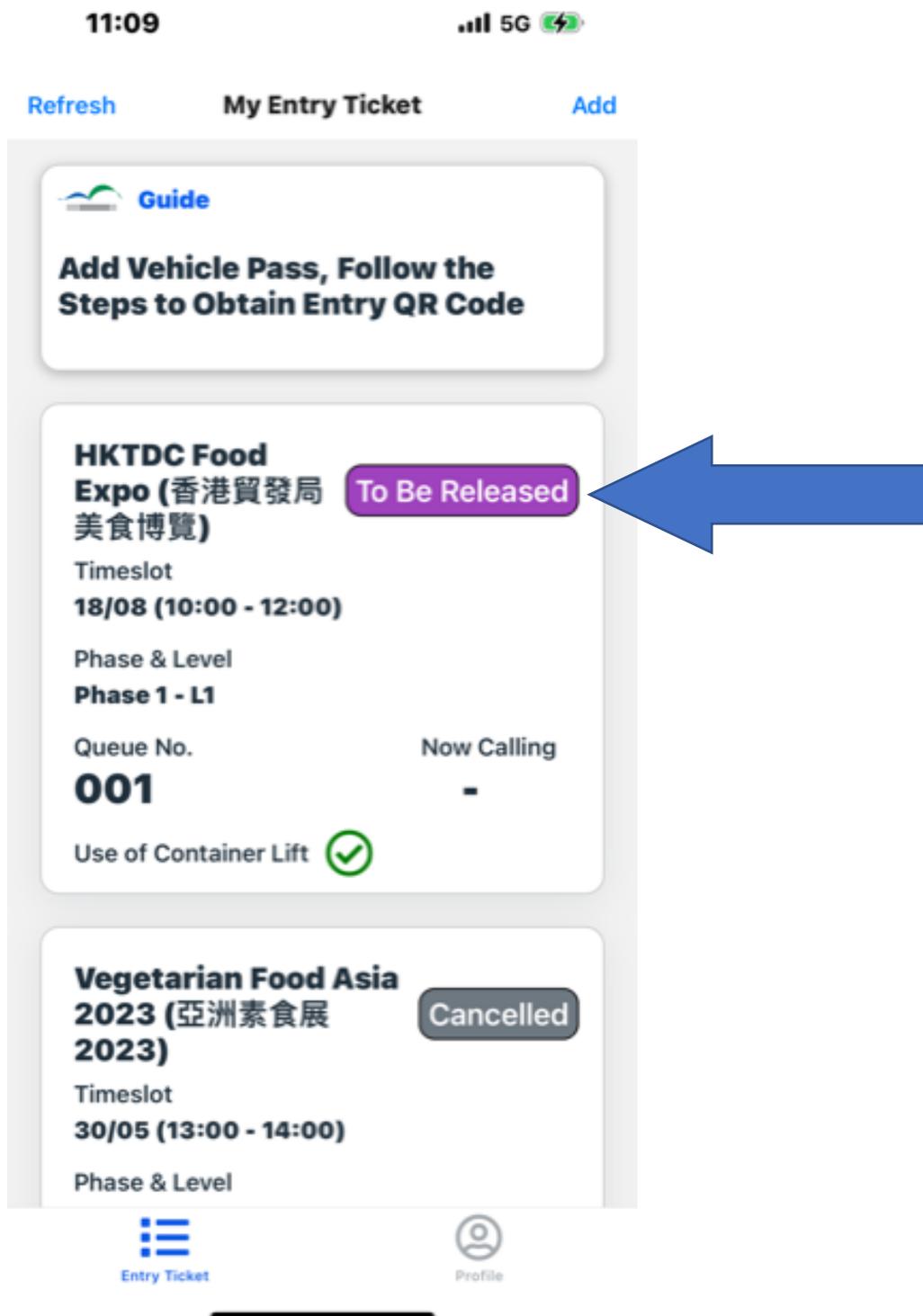
Part 2
Event Days

Offsite Mode

When the Time of Entry starts with (TY), it represents vehicle is required to reach Checkpoint in Kwai Chung before driving to HKCEC.

Offsite Mode

1. Allow Notification access.
2. When the Queue Ticket is called, User (Carplate: KA1234) will receive in-app pop up notification:

Go HKCEC   now
Vehicle KA1234 has been called, please proceed to Kwai Chung
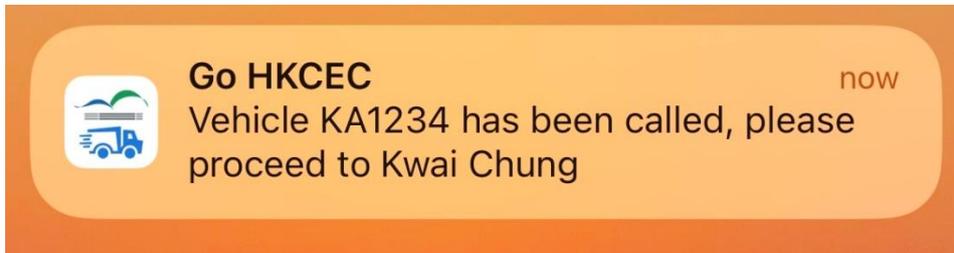
3. The vehicle status will be changed to Go to Kwai Chung. Click "Go to Kwai Chung".
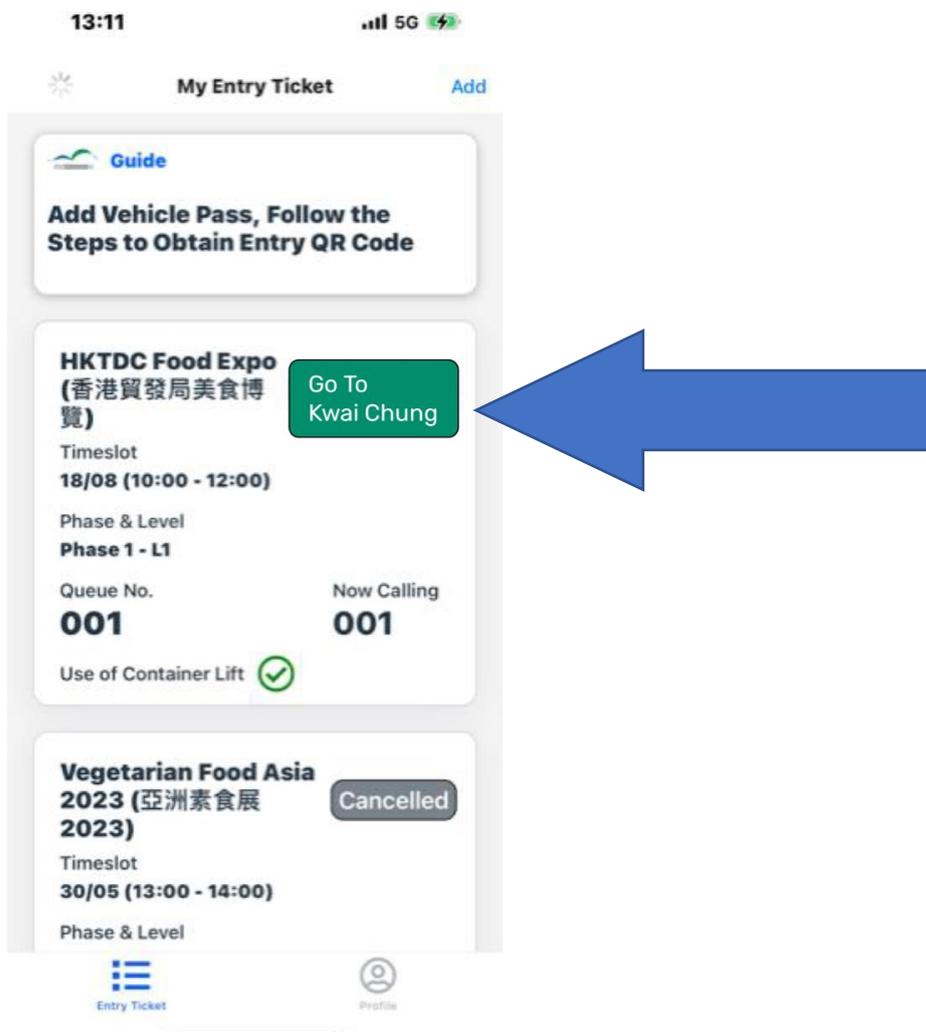
Offsite Mode

1. Go To Kwai Chung according to the time shown.
2. Click "Kwai Chung Map" for site location.
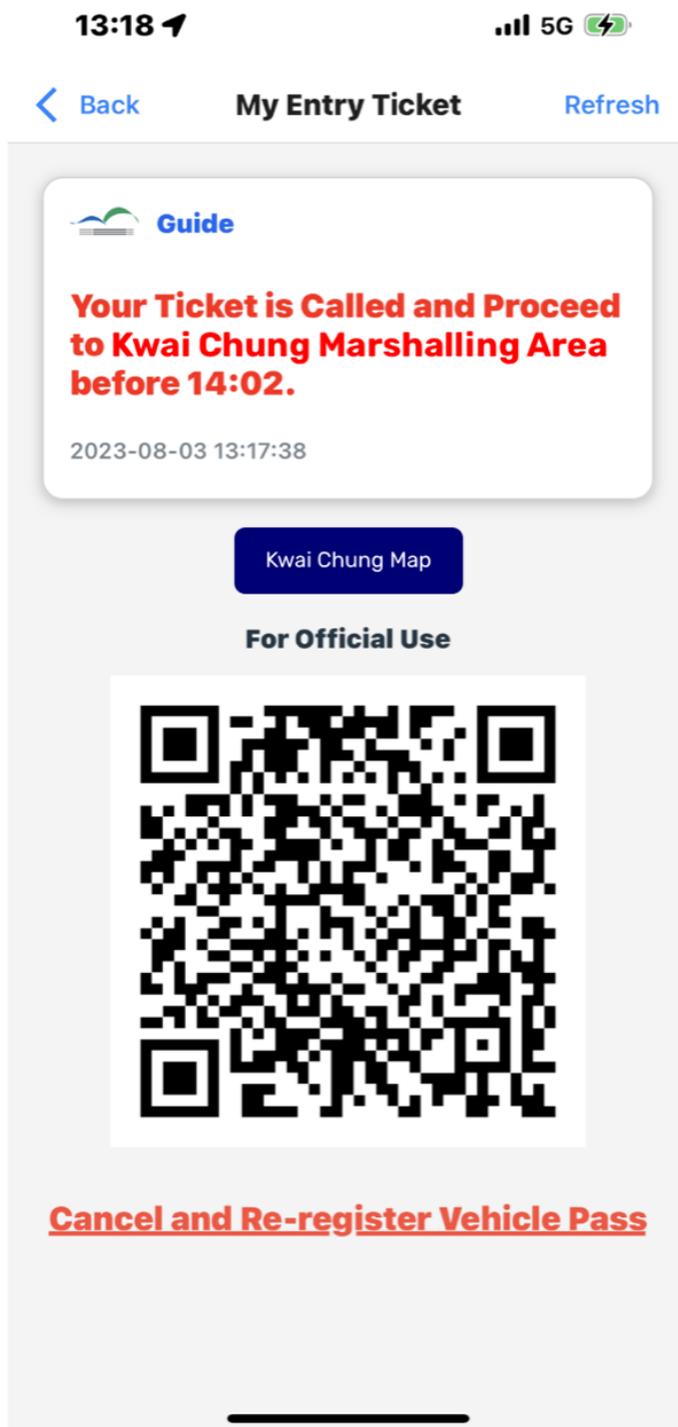
Offsite Mode

Click into the map for more details. User can exit the map by clicking "Back".
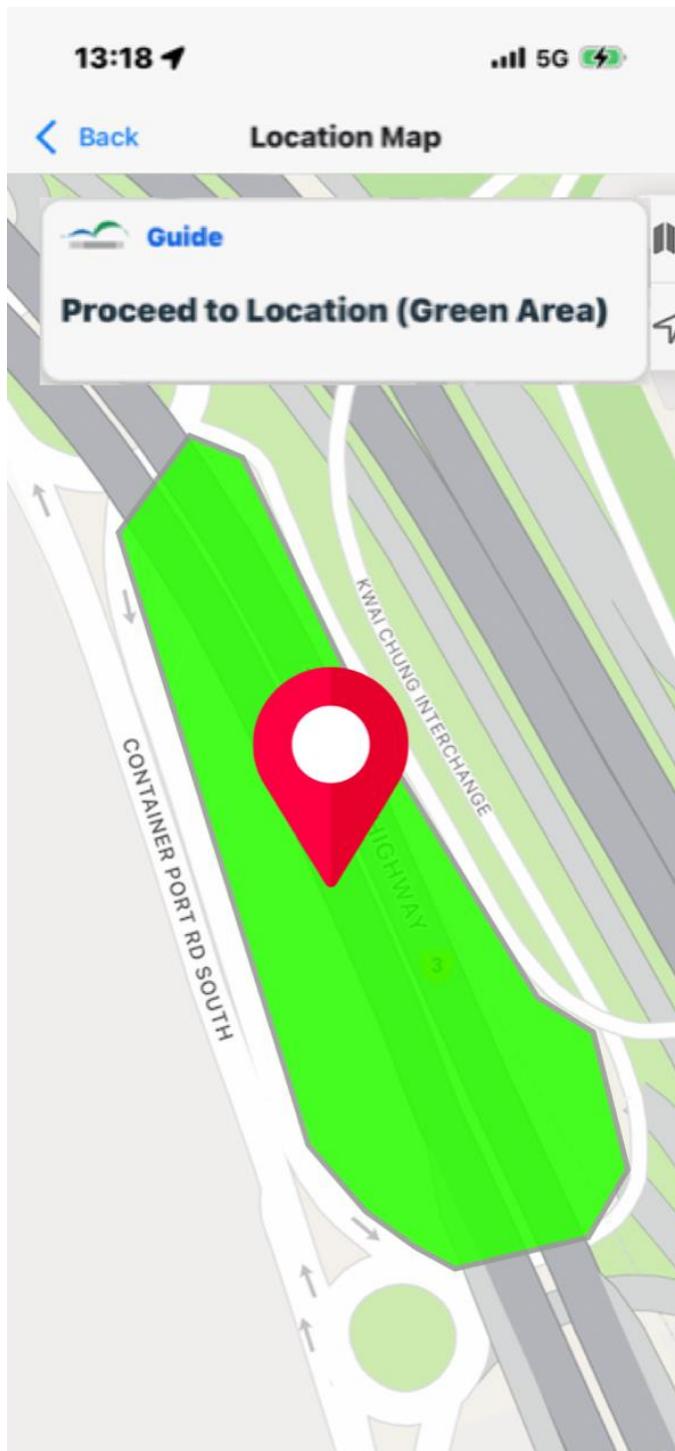
Offsite Mode

1. Security Staff will scan the App QR Code in the site.
2. Driver can drive to HKCEC after successful scanning.
3. Staff in HKCEC will scan the QR Code again. Vehicle will be allowed to enter the loading area after successful scanning.

13:29 · 5G

Back · **My Entry Ticket** · Refresh

Guide

Check-in Successful, Please Proceed to the HKCEC

2023-08-03 13:28:55

For Official Use

Cancel and Re-register Vehicle Pass
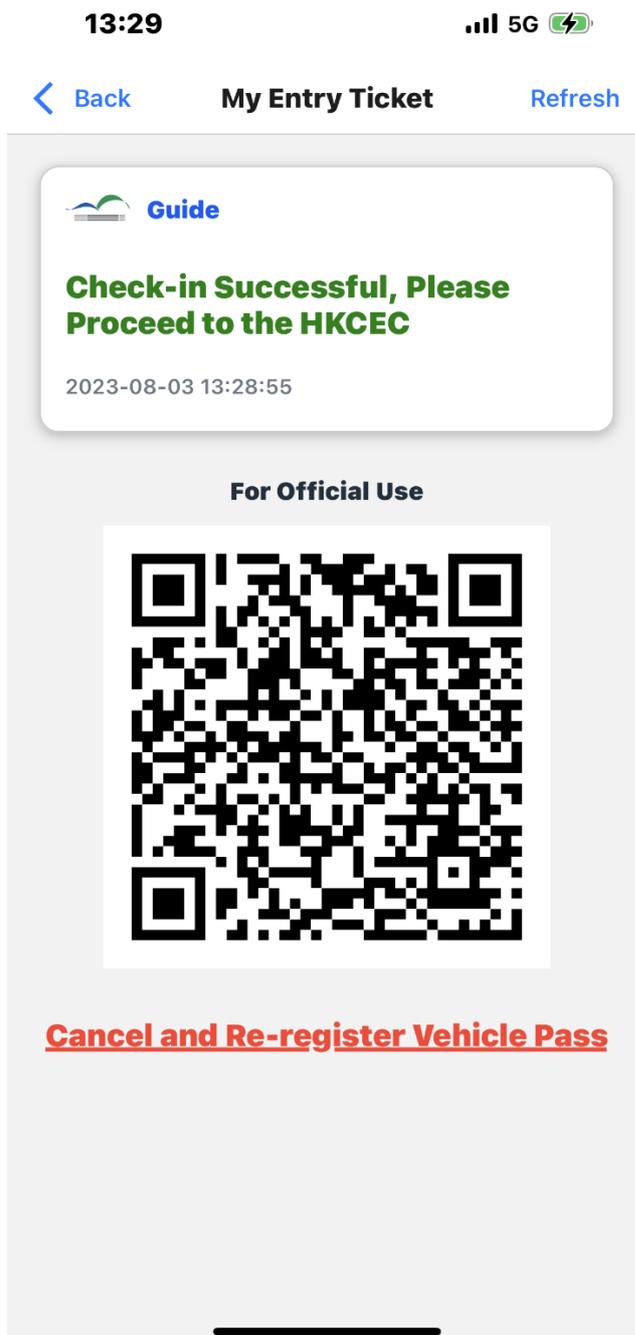
Geofence Mode

When the Time of Entry starts with (GF), it represents vehicle is required to Check-in out of the restricted area before driving to HKCEC.

The reason for this is to avoid excessive vehicles parking around HKCEC during waiting and cause traffic congestion.

Geofence Mode

Restricted Area (Driver should stay out of red zone when waiting for the calling of Queuing Ticket)
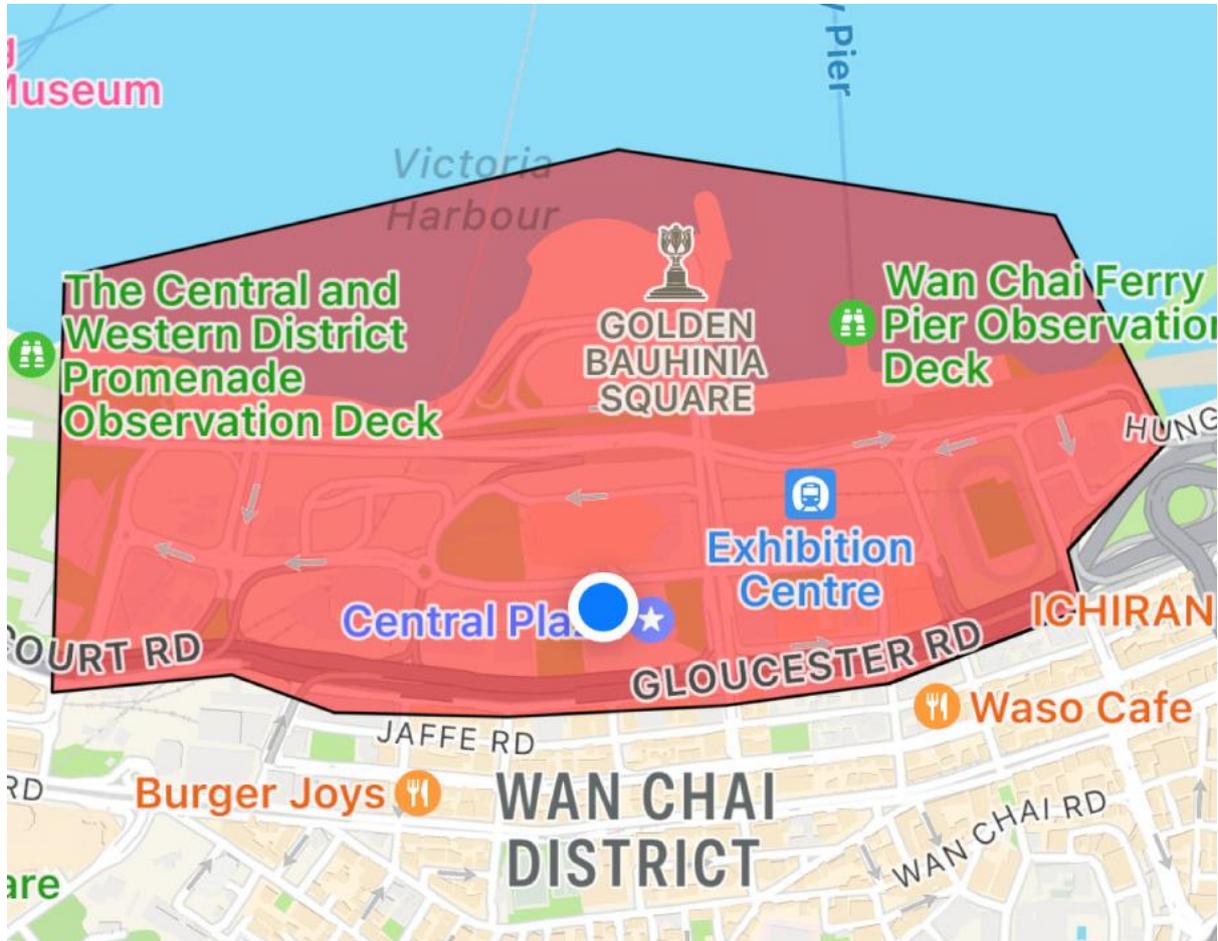
Restricted Area Boundaries
To the East Wan Chai Temporary Promenade
To the West Tamar Park
To the South Gloucester Road

Geofence Mode

1. Allow Notification access.
2. When the Queue Ticket is called, User (Carplate: KA1234) will receive in-app pop up notification:
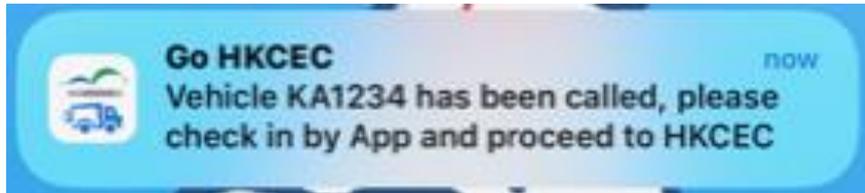
3. The status of the vehicle will change to Check-in. Click "Check-in".
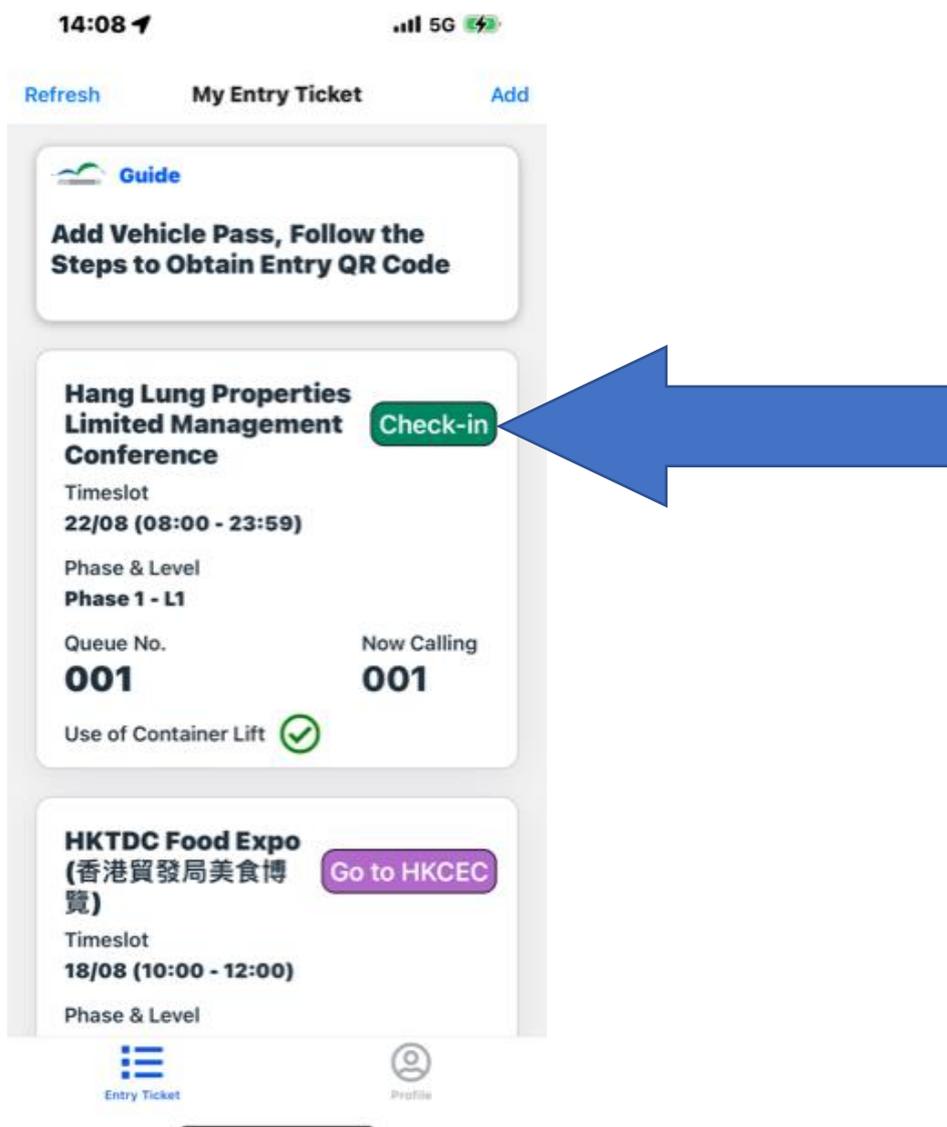
Geofence Mode

4. Click" View Map" to see the restricted area before clicking "Check-in".

Geofence Mode

5. Driver is required to stay out of restricted area to check-in and will receive a pop-up message.
Click "View Map" to see the restricted area.
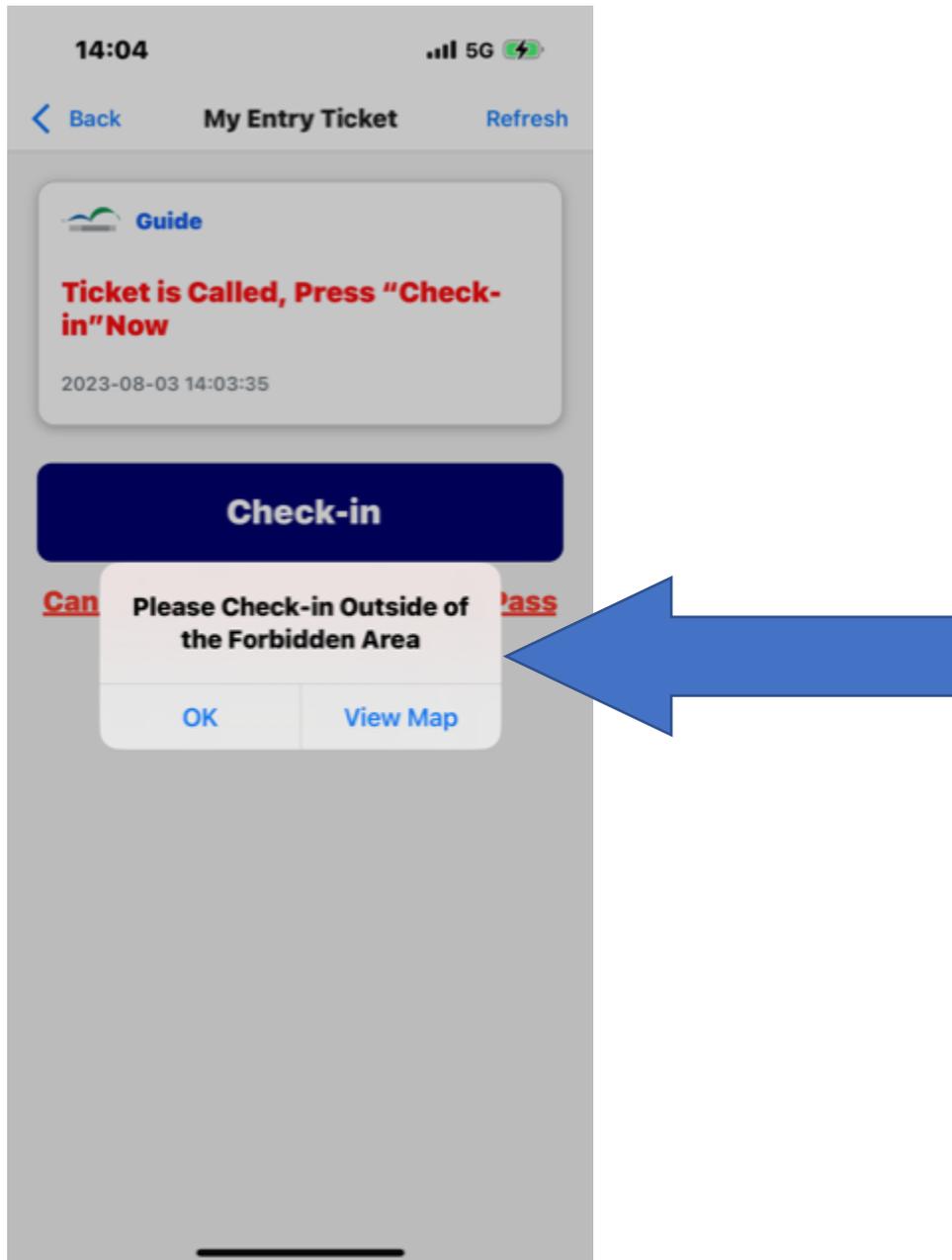
Geofence Mode

6. The restricted area is shown.
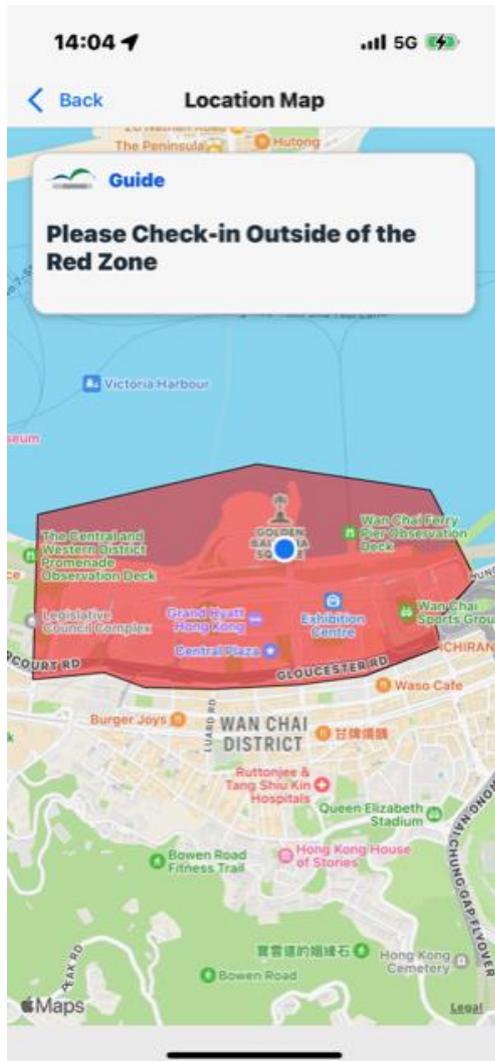
Geofence Mode

7. Pop up message will show the Check-in is successful. Click "OK".
8. Drive to HKCEC before the time as shown in the Guide. CEC Staff will scan the entry QR code and allow access if the scanning is successful.
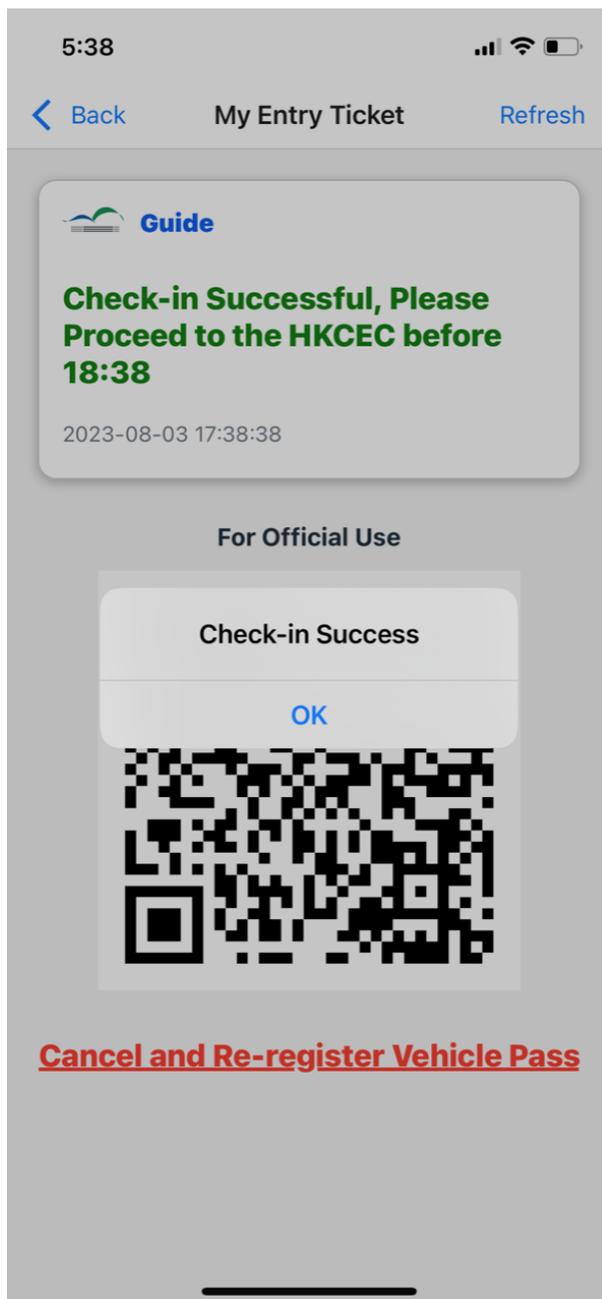
Free Flow Mode

When the Time of Entry starts with (FF), it represents vehicle is allowed to go to HKCEC directly according to the timeslot on the vehicle pass after getting entry QR code on the app.

Free Flow Mode

1. Click "Get Ticket".
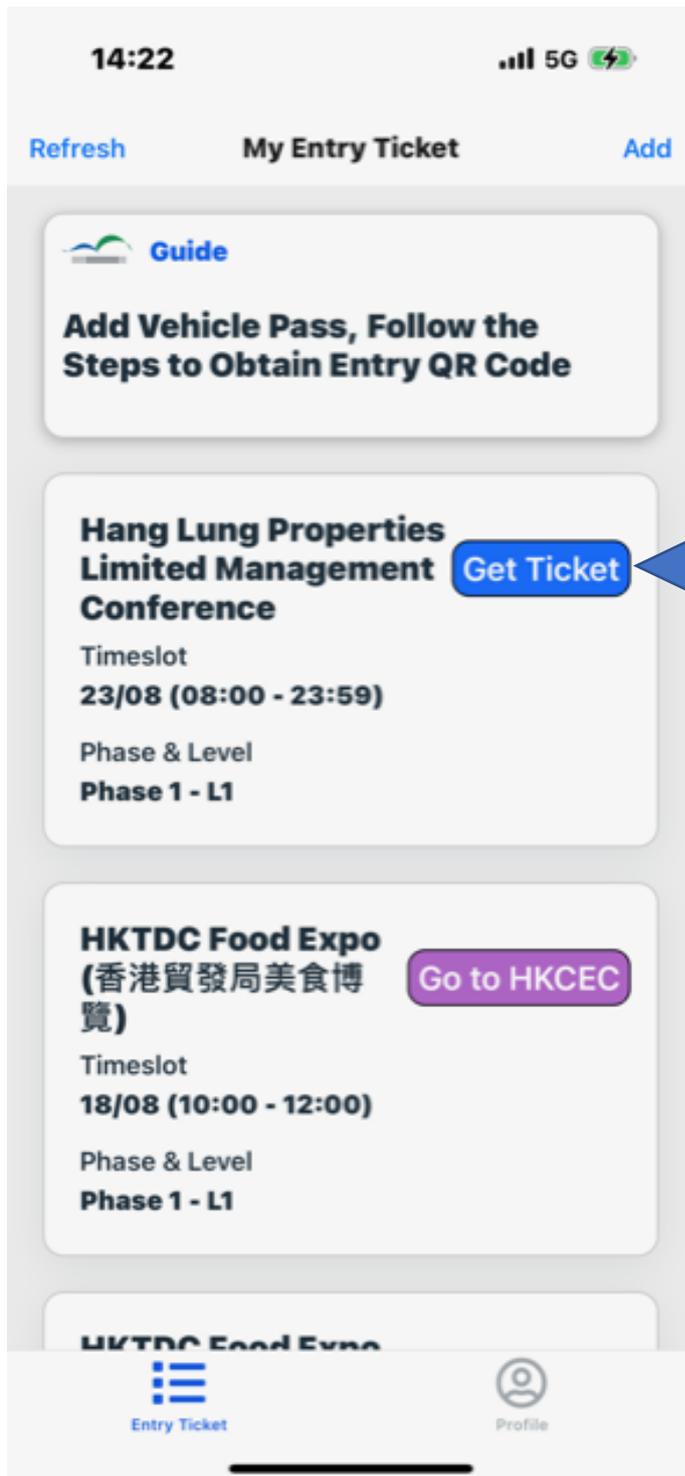
Free Flow Mode

2. Click "Get Ticket".

14:22   ∙∎∎ 5G ⚡

⟨ Back   **My Entry Ticket**   Refresh

Guide

Please Obtain Ticket

2023-08-03 14:21:56

Get Ticket

Cancel Registered Vehicle Pass
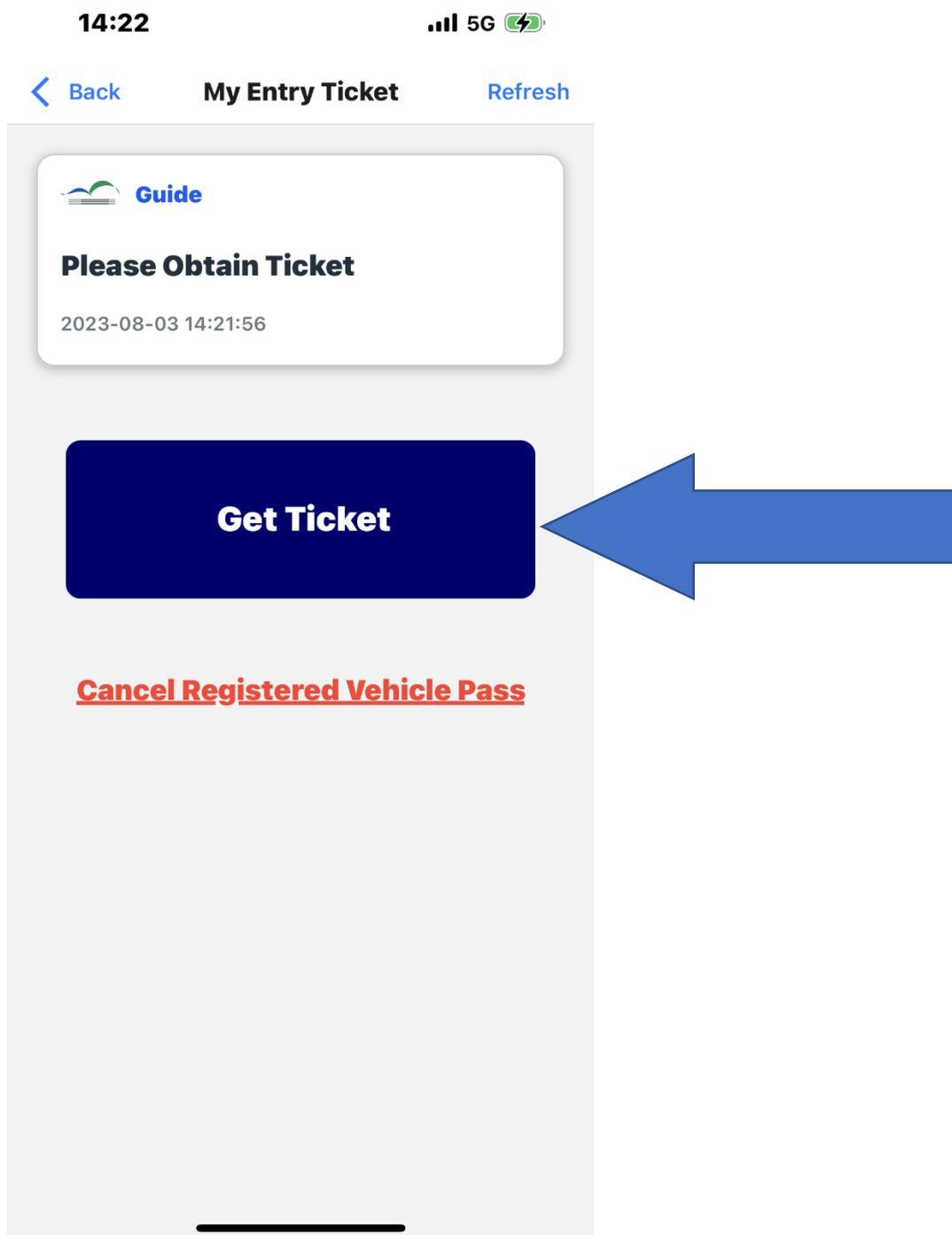
Free Flow Mode

3. Driver can proceed to HKCEC at the registered time directly with the entry QR code on the app.

14:23　　　　　.ⅰⅼ 5G 🔋

‹ Back　　My Entry Ticket　※ Loading...

Guide

Registration Successful, Please Proceed to the HKCEC at the Registered Time

2023-08-03 14:22:59

For Official Use

Cancel and Re-register Vehicle Pass
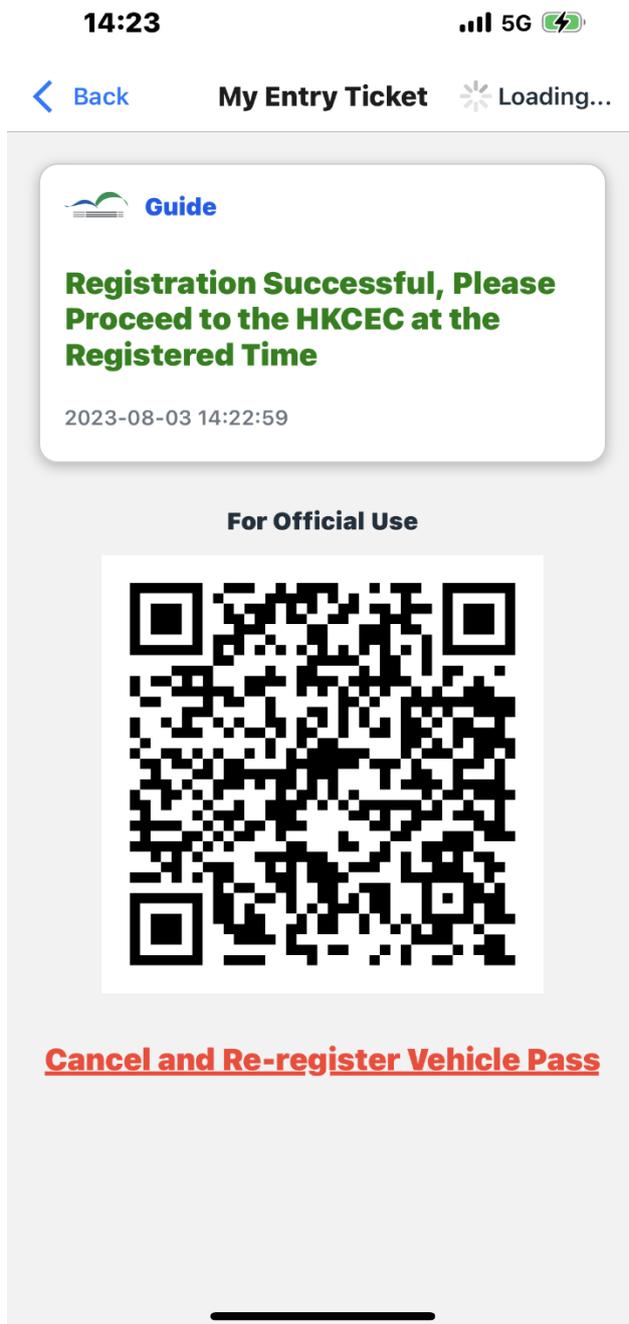
Part 3
Others

Cancel Registration

User can cancel the registration only before the entry QR code to be scanned by HKCEC staff at loading area. The vehicle pass can be used to go through the registration process once again after cancellation.

1. Click "Cancel and Re-register Vehicle Pass"
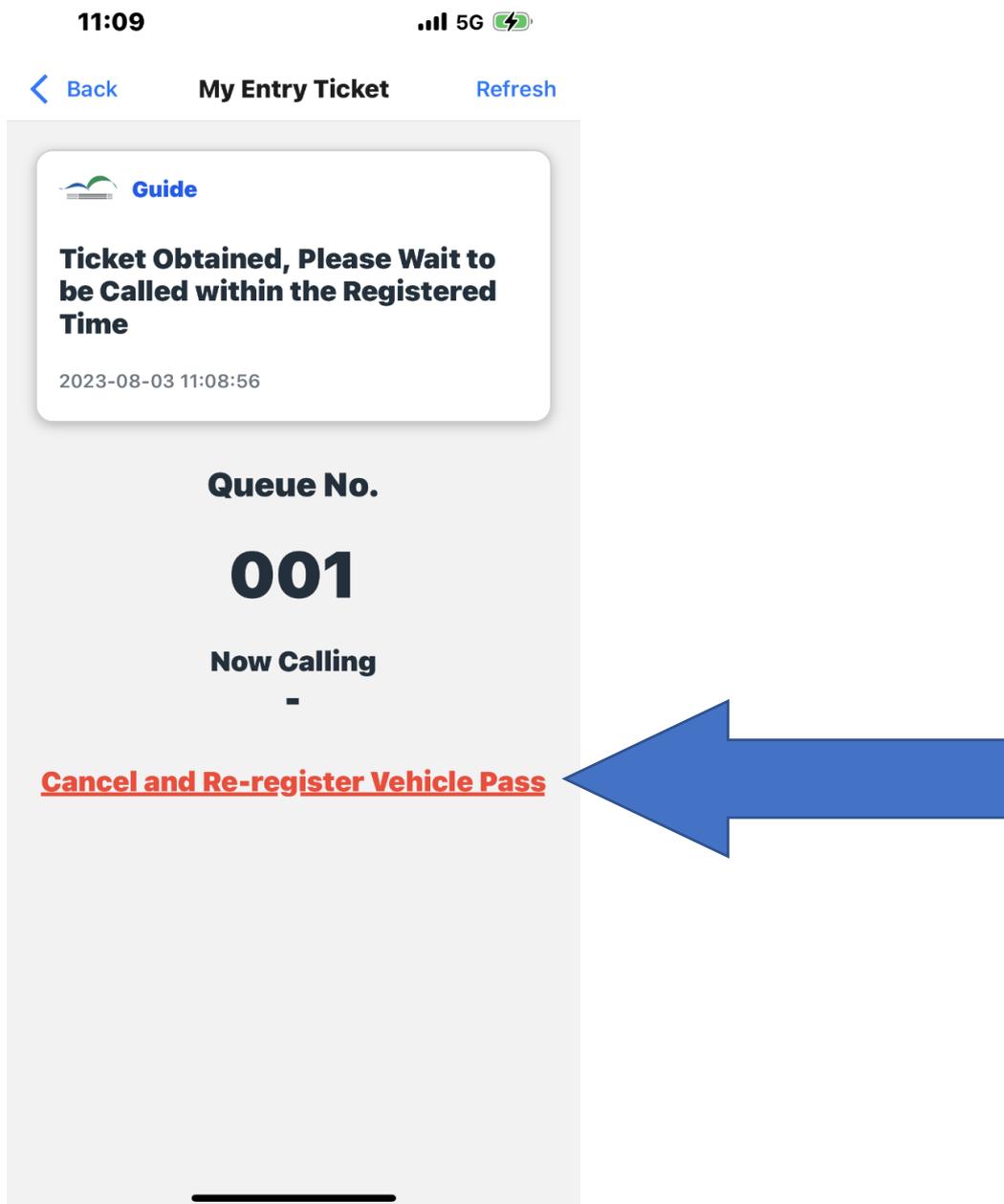
<u>Cancel Registration</u>

2. Confirm Cancellation。

Cancel Registration

3. Vehicle Pass can be used to re-register.